

The Institute
of Bankers
Pakistan



RISK MANAGEMENT

BRANCH OPERATION RISK MITIGATION & MANAGEMENT

DATE: Tuesday, April 10, 2018

FEE: PKR 10,500/- per participant

VENUE: Lahore

TIMINGS: 9:00 am to 5:00 pm

5%
DISCOUNT
on 3-5 nominations

10%
DISCOUNT
on 6+ nominations

LAST DATE OF REGISTRATION
April 9, 2018

COURSE FACILITATOR
Mr. Arshad Latif

COURSE OVERVIEW

Keeping in view the importance of operational losses, this course is designed for Operation Managers/Banking Services Managers and other officers working in branch operation process of Commercial Banks. By attending the course, the participants would be able to understand the concept of Operational Risk as defined by the Basel Committee: The prospect of loss resulting from inadequate or failed procedures, systems or policies, Employee errors, Systems failures, Fraud or other criminal activity/ any event that disrupts business processes. The core purpose is to provide an opportunity to the participants to learn that how to combat the weaknesses in routine operational working at branch level to avoid any probable loss to the bank. It will help the participants to learn new concepts and methods to mitigate the operational risks and refresh their knowledge on Operational Risk Policy and procedures.

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COURSE CONTENT

- Basics of Operational Risk
- Significance of Operational Risk
- Operational Risk Root Causes
- Operational Risk Management Process
- Control Risk Self-Assessment CRSA
- Key Risk Indicators
- Operational Risk Reporting
- Operational Risk Loss Event Categories
- Examples of Operational Loss Events
- Conclusion

WHO SHOULD ATTEND?

- Managers
- Operations Managers
- Compliance & Control Executives/Officers
- Auditors, Inspectors and Risk Controllers.

FACILITATOR

Mr. Arshad Latif

Mr. Arshad Latif had 34 years' experience (1984 to 2017) with Allied Bank Limited, a leading Commercial Bank in Pakistan. He has worked at various positions at Karachi and Lahore, from branch level to controlling offices. As

faculty member in Management Development Centre Lahore for 12 years, Mr. Arshad conducted various training courses on Branch Banking Operations, Training of Fresh Inductees, Computer Literacy Program, International Trade Finance, Compliance Function, Banking Laws, Opening and Maintenance of Customer Accounts, Tellers Training Program, and many other topics. Recognizing his teaching Skills, The Institute of Bankers Pakistan (IBP) engaged has engaged him for various in-house Training Programs and has also referred him to other Banks. I have been conducting evening classes at IBP Lahore office on the subject of Banking Law and Practice. At the time of retirement, he was working as Unit Head General Banking in Management Grade 6, a Senior Management Cadre. Where I was resolving day to problems emerged in routine working of more than 350 branches like, customer complaints, legal issues, police, FIA, NAB and other Court related matters, Fraud & Dacoity Cases, Deceased Accounts, processing of Claims, Submission of Write off Proposals, Business Continuity Planning and Security of branches, etc. He is an M.A Economics, DAIBP qualified, and has IFC Certification on "Training of Trainers"

CONTACT DETAILS:

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NOTE: Payment should be made on or before the course start date in the name of "THE INSTITUTE OF BANKERS PAKISTAN".
Please send nominations/requests for participation at least two days before the training date.